

Terms and Conditions — Hormonal IUD Support Offer

1. This offer is available at MSI Australia clinics from 1 October 2026 to 31 December 2026 ("the offer period"). MSI Australia reserves the right to extend, amend or withdraw this offer at any time.
2. This offer is available only to clients who:
 - hold a valid Medicare card; and
 - are accessing a standalone IUD insertion procedure (i.e. not combined with another procedure).
3. Pentrox ("green whistle") pain relief is available to any client meeting the eligibility criteria in clause 2, regardless of the type of device being inserted, where the procedure is performed under local anaesthetic. Device cost coverage under this offer applies only to the hormonal IUD devices Mirena and Kyleena, where the device is listed on the Pharmaceutical Benefits Scheme (PBS). Non-PBS devices are not eligible for device cost coverage.
4. What's included:
 - For eligible standalone local anaesthetic (LA) contraception appointments: Pentrox ("green whistle") pain relief provided at no extra cost, regardless of device type.
 - For eligible standalone IUD insertions using a PBS-listed hormonal device (Mirena or Kyleena), under either LA or general anaesthetic/IV sedation: MSI Australia will cover the cost of the device.
5. The maximum benefit provided per client under this offer is \$80 (comprising up to \$25 toward the hormonal IUD device and up to \$55 toward Pentrox, as applicable).
6. This offer does not cover the cost of the appointment itself
7. This offer does not apply to:
 - clients without a valid Medicare card;
 - the sedation cost of the procedure;

- device costs for non-PBS-listed devices (though Pentrox may still apply, per clause 3);
 - any service or procedure other than a standalone contraception appointment (for Pentrox) or standalone hormonal IUD insertion (for device cost);
 - any other contraceptive product or procedure not specifically named in this offer.
8. This offer cannot be combined with any other MSI Australia promotional offer unless otherwise stated.
 9. Availability is subject to appointment scheduling at participating MSI Australia clinics. MSI Australia does not guarantee appointment availability within the offer period.
 10. Standard clinical eligibility criteria and consultation requirements apply. A clinician will confirm suitability for the procedure and device at the time of consultation.
 11. MSI Australia may collect client feedback and service data in connection with this offer for the purposes of service evaluation.
 12. For full details or to check your eligibility, contact your nearest MSI Australia clinic or visit <https://www.msiaustralia.org.au/>